**XXX County Introduces Next Gen 911 Mobile Solution to Enable Field Responders with Access to Life-Saving Data**

**CITY, State (Month Day, Year)** FOR IMMEDIATE RELEASE - XXX County 911 has made significant upgrades its 911 communications system—now integrating the Lightning mobile app, a highly connected Next Generation 911 (NG911) solution that enables first responders in the field, and in the call center, to transform the sharing of critical, life-saving data throughout the emergency response journey. With RapidDeploy’s Lightning app used alongside its NG911 primary call-taking map, Radius Mapping, teams can drive better emergency outcomes and save move lives.

As of (Month Year), XXX County 911 is leveraging this new technology to more effectively locate callers, coordinate the optimal response and better prepare teams in the field before every incident. RapidDeploy’s NG911 solution is built for the connected responder, giving teams in the call center and in the field a major upgrade when it comes to exchanging information, enabling faster response times, enhanced situational awareness and increased unit safety for those on the front lines.

“In an emergency, every moment matters,” said XXX at XXX County 911. “Having a single NG911 solution that serves telecommunicators, dispatchers and field responders ensures that everyone gets access to the data they need to save lives, and this makes an impactful difference for our community.”

The benefits of an upgraded NG911 solution includes the ability to locate callers instantly, track a caller’s movements in real-time, and leverage modern communication tools such as critical incident boards, live video and real-time 911 text messaging. Additional advantages of a highly connected 911 system include improved interoperability between public safety departments and related teams, supporting better communications and access to shared data.

“We are proud to revolutionize how callers, telecommunicators and field responders share critical information during emergencies and will ensure that XXX County has the technology and training they need to build a safer 911 ecosystem for the people they serve,” said Steve Raucher, CEO and co-founder at RapidDeploy.

XXX County, telecommunicators and dispatchers in the call center rely on Radius Mapping to pinpoint caller locations and effectively triage the situation with greater access to data, while teams in the field leverage the Lightning mobile app to ensure they reach the incident as fast, and as prepared, as possible.

For more information, visit XXX county.

About XXX  
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About RapidDeploy

Founded in 2016, and based in Austin, TX, RapidDeploy is the leading cloud-native platform for public safety. We provide Next Generation 911 solutions that deliver intelligent information throughout the emergency response journey, empowering agencies and first responders to drive better outcomes in mission critical situations.

With a curated partner network, our platform combines mobile signals, critical datasets, and call information into a single operating system, improving emergency response with location accuracy, situational awareness, modern communications, and actionable insights. Our products improve outcomes and ultimately save lives. In 2024, RapidDeploy earned recognition for the 7th year in a row as a prominent company to watch on the GovTech 100 list, and as a winner on Fast Company’s 2024 Most Innovative Company list. Learn more at [www.rapiddeploy.com](http://www.rapiddeploy.com/).