**XXX Introduces NextGen 911 Analytics to Improve Public Safety Operations   
and Emergency Response Decisions with RapidDeploy Eclipse Analytics**

**CITY, State (Month Day, Year)** FOR IMMEDIATE RELEASE – XXX has announced advancements in its public safety operations with the adoption of [**Eclipse Analytics**](https://rapiddeploy.com/analytics?utm_campaign=press_release&utm_source=pr&utm_medium=eclipse), RapidDeploy’s cloud-native 911 call analytics platform, to drive data-driven emergency response decisions. The new Next Generation 911 (NG911) analytics technology will transform 911 data into actionable insights, enabling performance measurement and driving improvements in processes and standards.

As of (Month Year), XXX will leverage RapidDeploy’s Eclipse Analytics platform to aggregate data across 911 centers throughout the state. Accurate, reliable, and consistent data will help XXX county/PSAP/ECC/Agency leverage real-time insights to enhance agency performance, improve processes, and inform strategic planning related to staffing and resources, budget, and funding.

According to FIRSTNAME LASTNAME, TITLE at XXX, “Eclipse Analytics reduces manual effort and accelerates time to insights, providing a clear view into critical trends from 911 data collected across the state. We can now draw a straight line between the data we are collecting and the decisions we need to make to improve public safety operations.”

Eclipse Analytics analyzes 911 data and provides valuable insight into call volume (by hour, shift, day, PSAP), answering times, staffing performance, and transcripts. XXX will leverage reporting and ongoing analysis to measure agency performance.

"Eclipse Analytics solves challenges for emergency response agencies by providing a comprehensive solution to unlock valuable insights from their 911 data,” said Steve Raucher, co-founder at RapidDeploy. “RapidDeploy is thrilled to support XXX in empowering their teams with innovative tools to help save lives and improve operational efficiency."

[**RapidDeploy**](https://rapiddeploy.com/?utm_campaign=press_release&utm_source=pr&utm_medium=eclipse) was acquired by Motorola Solutions in 2025, and is now part of its ecosystem of safety and security technologies. RapidDeploy’s NG911 product suite accelerates emergency response and enhances decision-making.

For more information, visit XX.

About XXX  
Customer to add boilerplate language here