**XXX Introduces Next Generation 911 Mobile App, Lightning,
to Enable Field Responders with Access to Life-Saving Data**

**CITY, State (Month Day, Year)** FOR IMMEDIATE RELEASE - XXX Agency has modernized its 911 technology by adopting RapidDeploy’s [**Lightning mobile app**](https://rapiddeploy.com/lightning?utm_campaign=press_release&utm_source=pr&utm_medium=lightning)—a cloud-native, Next Generation 911 (NG911) solution designed to deliver real-time situational awareness and empower seamless information-sharing between call takers and responders in the field. By pairing Lightning with RapidDeploy’s NG911 map, [**Radius Mapping**](https://rapiddeploy.com/mapping?utm_campaign=press_release&utm_source=pr&utm_medium=lightning)**,** the agency is equipping its teams with the tools and insights they need to make faster, more informed decisions in critical moments in order to improve emergency outcomes and help to save more lives.

As of (Month Year), XXX Agency 911 is leveraging RapidDeploy’s NG911 mobile technology to more accurately locate callers, streamline emergency coordination, and ensure field responders are better prepared and protected. Built for today’s connected responder, RapidDeploy’s NG911 solution equips teams in the call center and the field with tools for real-time data exchange—driving faster response times, improved situational awareness, and enhanced safety for those on the front lines.

“In an emergency, every moment matters,” said XXX at XXX 911 Agency. “Having a mobile NG911 solution that serves telecommunicators and field responders ensures that everyone gets access to the data they need to help save lives, and this makes an impactful difference for our community.”

With the adoption of RapidDeploy’s Lightning mobile app, STATE/PSAP is delivering real-time situational awareness directly to responders’ hands—enabling instant caller location, live movement tracking, and access to modern communication tools like Critical Incident Boards, live video streaming, and real-time 911 text messaging. In XXX PSAP/ECC NAME, telecommunicators rely on Radius Mapping to pinpoint caller locations and triage emergencies more effectively with enhanced access to data, while field teams use the Lightning app to arrive on scene faster and to be better prepared for the emergency. As part of a fully connected 911 ecosystem, Lightning also enhances interoperability across public safety agencies, ensuring seamless communication and data sharing that improves coordination and drives better emergency outcomes.

“We’re proud to help transform how critical information flows between callers, telecommunicators, and first responders,” said Steve Raucher, co-founder of RapidDeploy. “By equipping XXX with the right technology and training, we’re supporting their mission to build a smarter, safer, and more connected 911 system for the communities they serve.”

[**RapidDeploy**](https://rapiddeploy.com/?utm_campaign=press_release&utm_source=pr&utm_medium=lightning) was acquired by Motorola Solutions in 2025, and is now part of its ecosystem of safety and security technologies. RapidDeploy’s NG911 product suite accelerates emergency response and enhances decision-making.

For more information, visit XXX PSAP website.

About XXX
Customer to add boilerplate language here